City of Junction City

Policy

Standard Operating Procedures for Snow and Ice Operations

City Commission Adopted: October 16, 2012
**Overview**

The City of Junction City, through the Department of Public Works (DPW) strives to provide unmatched snow and ice control services keeping streets safe and drivable for all Junction City residents, businesses and visitors during the winter season. Because of the critical nature of this task, the City has developed a “**Standard Operating Procedures for Snow and Ice Operations**” designed to prioritize roadway clearing efforts and make efficient use of staff and financial resources.

- The City’s **Mission will be** - Provide safe and reliable traffic flow on all City streets
- The City’s **Vision will be** - Be a leader in the provider of public services
- The City’s **Values will be** - On Customer Service, Leadership, Innovation and Teamwork

**Scope of Responsibility**

The City of Junction City, through the DPW is responsible for the snow and ice control for the City on municipal owned and operated streets within the City limits. On certain streets and roads that are on the borders with the County (Geary) and State KDOT (Kansas Department of Transportation), agreements stipulate which parts will be handled by City or by the other agencies.

City parking lots are handled by the City of Junction City. These include the on-street parking stalls in the downtown area (Central Business District) and North Park. Parks & Recreation/ Building Maintenance and DPW staff share the sidewalks around the City Facilities and Parks.

The City does not treat private streets, parking lots or driveways as part of this program. The City is not responsible for snow and ice control on sidewalks except those immediately abutting or designated within Municipal Facilities or properties.

As a resident, homeowner and business owner, you can aid our community during the winter months by keeping sidewalks clear of accumulated snow and ice, as required per City Ordinance. When clearing your sidewalks and driveways, keep in mind it is a violation of City ordinance to shovel snow into public roadways; this could potentially cause vehicular accidents and/ or obstruct safe and free movement of vehicles. Additionally, please do not park in the street during snowfalls. Cars parked in roadways hinder the ability of the DPW to plow roads. Please realize when the DPW plows, some snow will be deposited at the end of your driveway, or up against your mailbox and it is your responsibility to clear your own driveways and mailboxes.
**Level of Service**

It is the expectation of our citizens and business owners that we keep all of the City streets sufficiently passable during and following a winter weather storm. To accomplish this task, the City will provide, to the extent reasonably possible, effective and efficient measures consistent with standard practices to restore mobility. Due to the many variables associated with each winter storm, each snow event is unique. Factors that influence when and what measures we use to fight the storm include: air and pavement temperatures, wind speeds and directions, precipitation rates and types, time of onset, duration and traffic activity. Availability of equipment, personnel and materials are key factors that affect the effectiveness of snow and ice control efforts.

**Prioritization**

Every municipal street is classified according to the following:

- **Priority 1 --- Major Arterial Thoroughfare** (Examples: Washington, Jackson, Ash, Eisenhower)
- **Priority 2 --- Major Collector Thoroughfare** (Examples: Grant Ave., McFarland, Franklin, Chestnut)
- **Priority 3 --- Residential Streets**

There are streets in the City of Junction City designated as an “**Emergency Snow Route**”. The City Ordinance, Chapter 315, Section 315.010 explains the Snow Emergency Regulations and who can declare a Traffic Emergency. (Emergency Snow Route Streets See attachment A.)

- Declaration of Traffic Emergency can be called whenever snow has accumulated or there is a possibility that snow will accumulate to such a depth that snow removal operations will be required.
- The City Manager, or in his/her Designee, may declare a traffic emergency, and until such traffic emergency is terminated.
- Once a snow emergency is declared, vehicle owners will have two hours to move their cars out of the street. Vehicles that are not moved can be towed, and the owner will have to pay fine and towing costs.
- The public will be notified of snow emergency declarations via announcements in the media such as newspaper, radio, television, City website and cable television information channel 3.

Snow and ice control measures are done to achieve and maintain relatively safe traffic movements on public streets by spreading a salt and sand mixture and then plowing the excessive snow off the streets. Snow control efforts will begin in a reasonable time period by following the priority ranking of streets. Efforts are first concentrated on the Priority 1 and Priority 2 streets that carry
the most traffic before residential and other low volume streets and cul-de-sacs are handled.

- The **minimum level** of service for thoroughfares is to clear the through lanes down to a packed snow cover.

- The **best level** of service is reached when the major arterials and collector streets are down to “bare pavement” clear of snow and ice from curb-to-curb. Reaching that goal takes time which is affected by the variables of the winter storm conditions, traffic activity and amount of materials applied. The width of certain streets and number of turn lanes also are factors.

- For **residential** and **cul-de-sacs** the acceptable level of service is to provide a drive surface where the street may still have snow or packed ice on it but plowing and material application allow a vehicle to travel the street safely on at least one center lane.

**Special Attention**
Special attention will be given whenever practicable to grades, curves, bridges or other locations known to be more difficult or hazardous to negotiate by vehicle or that may provide access for certain institutional, academic or social commercial traffic generators. (Examples: hospitals, churches, nursing homes, schools, 6th street).

It is the City’s intent to continue winter storm control operations until all the streets meet at least the **minimum level** of service mentioned above. That level allows adequate ease of movement by a properly equipped and prudently operated vehicle. Travel delays may be likely as the street widths are reduced and the surface conditions require slower speeds.

As time and weather permit and as is cost-effective, the City will continue with plowing and material applications to achieve bare pavement curb-to-curb on all the streets. It is the City’s policy to practice salt/sand conservation through careful application. Salt/sand is a very effective and economical chemical for snow and ice control but over application wastes money, depletes critically needed stockpiles and creates environmental problems.

- **Bridges and overpasses:** Should be plowed at reduced speed to avoid pushing snow over the railings onto traffic below.
- **Roundabouts and traffic calming:** Through roundabouts and other traffic calming objects have been designed so that large plow trucks can pass through or around, they may still present difficulties. Operators should report to the supervisors whenever they are having problems with these.
- **Hills and sharp curves:** Supervisor will inform operators of locations that may need repeated plowing and material treatment.
• **Institutional and event –demand:** The timing and severity of a specific storm may require shifting trucks to locations that are temporary heavy traffic generators, such as schools, and are not Priority 1 or 2 routes. Supervisors will determine on as-needed basis if trucks need to alter their route patterns.

• **Citizen requests:** Dispatchers and other call takers will inform citizens requesting immediate service on a street because of an emergency to call 911. The Police will confirm if it is a true emergency; if so, then the nearest available plow truck will be sent to handle the situation. In other situations, the dispatcher will relay the request/compliant to a supervisor.

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**Winter Storm/ Snow Categories**

- **Category 1** --- 2 Inches or less of snow. All snow routes rated priority 1 and 2 streets are to be treated with deicing materials (salt or salt/sand mix).

- **Category 2** --- 2 to 3 Inches of snow. All snow routes rated priority 1 and 2 streets are plowed and treated with deicing materials (salt or salt/sand mix).

- **Category 3** --- 3 to 4 Inches or more of snow. Priority 1 and 2 streets are plowed and treated with deicing materials (salt or salt/sand mix) until storm subsides. Priority route 3 streets are treated with deicing materials (salt or salt/sand mix) and plowed when necessary.

- **Category 4** --- Major snow storm or snow emergency amounting to 4 inches or more inches of snow. Concentration is given to priority routes 1 and 2 streets which are plowed and treated with deicing materials (salt or salt/sand mix.). Priority routes 3 streets will be attend to after Priority 1 and 2 streets are passable.
Communications

Public Relations: Citizen Complaints or Requests; Media Contact

The phone number for citizens to report problems or inquire about street conditions is (785)-238-7142.

All valid complaints and reports will be recorded in a database file and frequently checked by the duty supervisors during and after a storm.

During the snow season there may be instances where snow removal equipment and efforts result in the inadvertent damage to lawns and mailboxes. Should this be the case, please contact the DPW at (785) 238-7142.

Most Frequently Asked Question:

Q. Why do they plow snow into my driveway?

A. When citizens file complaints about their driveways being windrowed shut, they need to understand that it is a natural and expected consequence of clearing snow from streets. It is our policy NOT to remove windrows from driveways. Supervisors will investigate each compliant to determine if proper plowing procedures were followed.
ATTACHMENT A

City of Junction City
Emergency Snow Routes

Ash Street from Washington to the west City limits.
Caroline Avenue from McFarland Road to Golden Belt Boulevard.
Chestnut Street from Eisenhower Drive to the east City limits.
East Street from Interstate 70 to Sixth Street
Eighth Street from Jackson Street to west City limits
Eisenhower Drive from Westwood Boulevard to Ash Street.
Elmdale Avenue from Westwood Boulevard to Twenty-First Street.
Eighteenth Street from Washington Street to Jackson Street.
Fifth Street from Washington Street to Eisenhower Drive.
Filley Street from Sixth Street to Eighth Street.
Fourteenth Street from Jackson Street to Westwood Boulevard.
Franklin Street from Grant Avenue to Chestnut Street.
Grant Avenue from Washington Street to the east City limits.
Hickory Lane from Strauss Boulevard to Liberty Hall Road
Jack Lacy Drive from U.S. 77 to Spring Valley Road.
Jackson Street from Golden Belt Boulevard to Eighteenth Street.
Jefferson Street from Ash Street to Eighteenth Street.
Johnson Drive from Westwood Boulevard to Seventeenth Street.
Mcfarland Road from Spring Valley Road to U.S. 77.
Monroe from Ninth Street to Eighth Street.
Ninth Street from Jefferson Street to Franklin Street.
Ninth Street from Washington Street to Monroe Street
North Park Drive from Thompson Drive to Rucker Road
Pearl Drive from Saint Mary’s Road to Valley Drive
Rucker Road from Eighth Street to U.S. 77.
Saint Mary’s Road from Ash Street to Caroline Road.
Seventh Street from Jackson Street to Franklin Street.
Seventh Street from Washington Street to Franklin Street.
Seventeenth Street from Johnson Drive to dead-end.
Sixth Street from the east city limits to the west City limits.
Skyline from Jackson Street to Saint Mary’s Road.
Spring Valley Road from U. S. 40 to K-18.
Strauss Boulevard from Spring Valley Road to Hickory Lane.
Thompson Drive from Westwood Boulevard to North Park Drive.
U. S. 40 from Spring Valley Road to U. S. 77
Valley View Drive from Ash Street to Pearl Drive.
Valley Drive from Spring Valley Road to Hickory Lane
Washington Street from the south City limits to the north City limits.
Westwood Boulevard from the west City limits to Elmdale Avenue.
Whitney Road from Sixth Street to Eighth Street.
# SNOW & ICE REMOVAL – DRIVEWAYS AND SIDEWALKS

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<tr>
<th>LOCATION LOTS</th>
<th>SIDEWALKS</th>
<th>DRIVEWAYS/PARKING</th>
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| 1. Fire Station #1 | Fire Dept. | Front – DPW  
Front – Parks |
| 2. Fire Station #2 | Fire Dept. | DPW   |
| 3. Police Dept. | Parks | Parks |
| 4. Municipal Bldg. | Parks | Parks |
| 5. Municipal Court | Parks | Parks |
| 6. Code Enforcement | Parks | Parks |
| 7. Library | Parks | DPW |
| 8. Opera House | Parks | Parks |
| 9. Public Works | DPW | DPW |
| 10. 11. 6th & Washington | Parks | DPW |
| 11. Hist. Museum/Stark House | Parks | Parks |
| 12. Animal Control | Parks | DPW |
| 13. Buffalo Soldier | Parks | DPW |
| 14. Ash Street/ St. Mary’s Hospital Drive | | |

## PARKING LOT PRIORITY LIST – Public Works
1. Fire Station #1 (front)  
2. Fire Station #2  
3. 100 Block W. 8th (big lot by City Hall)  
4. 100 Block E. 8th (County Annex)  
5. 12th Street Community Center  
6. Library  
7. 600 Block N. Jefferson (lot by Sprint)  
8. 100 Block E. 6th (Waters parking lot)  
9. 100 Block E. 7th (by Clarabel’s Dance Studio)  
10. 100 Block E. 9th  
11. 200 Block E. 6th (6th St. Underpass)  
12. 335 W. 18th St. (Little Theater)  
13. South Park  
14. Buffalo Soldier  
15. 2324 N. Jackson (Public Works Center)  
16. 2424 N. Jackson (Animal Control)

## PARKING LOT PRIORITY LIST – Veolia Water
1. 2101 N. Jackson (Water Treatment Plant)  
2. 300 Grant Ave. (East Wastewater Treatment Plant)
3. 3200 Industrial St. (Southwest Wastewater Treatment Plant)